

December 21, 2021

**BY ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a National Grid  
for Approval of a Change in Electric and Gas Base Distribution Rates  
Low-Income Monthly Reports – November 2021**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed an electronic copy<sup>2</sup> of the Company's Low-Income Monthly Report for November 2021 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2121.

Very truly yours,



Raquel J. Webster

Enclosure

cc: Docket 4770 Service List  
Linda George, Division  
John Bell, Division  
Al Mancini, Division  
Christy Hetherington, Esq.  
Leo Wold, Esq.

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

<sup>2</sup> Per a communication from Commission counsel on October 4, 2021, the Company is submitting an electronic version of this filing followed by six (6) hard copies filed with the Clerk within 24 hours of the electronic filing.

	Nov-20		Dec-20		Jan-21		Feb-21		Mar-21		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
1	General Residential																											
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)																											
1.a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts																											
1.b	Number of FINAL Residential Accounts, includes discount rate and AMP accounts																											
2	Total Billed, does not include ESCO																											
3	Average active residential account bill (line 2 / line 1.a)																											
4	Total Receipts																											
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS																											
6	Number of Standard Accounts Protected																											
6.a	Elderly																											
6.b	Infant																											
6.c	Handicapped																											
6.d	Welfare																											
6.e	Unemployed																											
6.f	Seriously ill																											
7	Number of Low-Income Accounts Protected																											
7.a	Elderly																											
7.b	Infant																											
7.c	Handicapped																											
7.d	Welfare																											
7.e	Unemployed																											
7.f	Seriously ill																											
	Delinquency (Includes Active and Pending final accounts)																											
8	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
8.a	Number of accounts reported above that have an active DPA																											
8.b	Number of accounts reported above without an active DPA																											
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
9.a	Dollar Value of accounts reported above that have an active DPA																											
9.b	Dollar Value of accounts reported above without an active DPA																											
10	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
10.a	Number of accounts reported above that have an active DPA																											
10.b	Number of accounts reported above without an active DPA																											
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
11.a	Dollar Value of accounts reported above that have an active DPA																											
11.b	Dollar Value of accounts reported above without an active DPA																											
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
12.a	Number of accounts reported above that have an active DPA																											
12.b	Number of accounts reported above without an active DPA																											
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
13.a	Dollar value of accounts reported on above that have an active DPA																											
13.b	Dollar value of accounts reported above without an active DPA																											
14	Total Number of delinquent accounts																											
14.a	Number of accounts reported above that have an active DPA																											
14.b	Number of accounts reported above without an active DPA																											
15	Total Dollar Value of delinquent accounts																											
15.a	Dollar Value of accounts reported above that have an active DPA																											
15.b	Dollar Value of accounts reported above without an active DPA																											
16	Total Dollar Value of current accounts																											
17	Total Active and Pending Final A/R																											
	Collection Agencies																											
18	Number of cases referred to collection agencies																											
	Payment Plans																											
19	Number of new payments plans, not including AMP																											
20	Number of payment plans defaulted																											
21	Number of active payment agreements																											
21.a	Number of Active Step-plan agreements																											
21.b	Number of Company issued non-Step plans																											
21.c	Number of regulatory order non-Step plans																											
21.d	Number of Commission sanctioned "October Rule" payment plans																											
22	Number of new budget plans, not including AMP																											
	Shut-Offs																											
23	Number of Accounts Sent Notice of Disconnection for non-payment																											
24	Number of Service Disconnections for non-payment																											
24.a	Number of Service Disconnections for non-payment on accounts with NO special protection																											
24.b	Number of Service Disconnections for non-payment on accounts WITH a special protection																											
24.c	Number of Service Disconnections for non-payment in excess of \$1000																											
24.d	Ratio of service disconnections for nonpayment to total Residential Customers																											
25	Average balance of Service Disconnections for non-payment																											
25.a	Average balance of Service Disconnections for non-payment on accounts with NO special protection																											
25.b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection																											

Monthly Utility Credit and Collections  
November 2021  
RIPUC Docket No. 4770  
Page 2 of 3

	Nov-20		Dec-20		Jan-21		Feb-21		Mar-21		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	
Restorations																											
26 Number of Service Restorations within 7 days of termination	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,247	511	1,081	277	2,101	470	1,308	404	27	9	
26.a Number of Service Restorations within 7 days of termination on accounts with NO special protection	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,247	511	1,081	277	2,101	470	1,308	404	27	9	
26.b Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
27 Average balance of of service restorations																											
27.a Average balance of of service restorations on accounts with NO special protection	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,199	\$2,341	\$2,042	\$1,788	\$1,824	\$1,992	\$1,770	\$1,930	\$2,597	\$2,011		
27.b Average balance of of service restorations on accounts WITH a special protection	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,199	\$2,341	\$2,042	\$1,788	\$1,824	\$1,992	\$1,770	\$1,930	\$2,597	\$2,011		
28 Average duration of service disconnection for Service Restorations within 7 days of termination	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	
Write-Offs																											
29 Number of Accounts Classified as Written-Off	1,384	843	1,775	1,152	1,778	1,099	1,585	878	1,401	839	1,366	920	1,280	846	1,534	914	1,208	791	1,572	1,078	1,472	931	1,720	1,164	1,606	1,061	
29.a Number of Residential Accounts Classified as Written-Off	1,286	797	1,633	1,109	1,618	1,009	1,399	811	1,294	788	1,228	865	1,171	789	1,421	852	1,101	738	1,481	1,015	1,369	880	1,626	1,124	1,480	1,017	
29.b Number of Commercial and Industrial Classified as Written-Off	98	46	142	43	160	90	186	67	107	51	138	55	109	57	113	62	107	53	91	63	103	51	94	40	126	44	
30 Dollar Value of Accounts Classified as Written-Off	\$879,835	\$678,315	\$1,025,199	\$607,649	\$1,310,709	\$628,819	\$1,189,148	\$570,781	\$936,569	\$499,859	\$999,195	\$653,142	\$1,312,923	\$668,504	\$1,490,229	\$852,736	\$1,243,056	\$870,339	\$1,374,137	\$863,440	\$1,621,611	\$918,587	\$2,809,379	\$1,510,794	\$2,093,209	\$1,315,170	
30.a Dollar Value of Residential Accounts Classified as Written-Off	\$799,656	\$413,294	\$914,144	\$590,357	\$1,079,077	\$551,386	\$965,055	\$493,298	\$800,963	\$455,988	\$814,122	\$607,553	\$942,343	\$597,478	\$1,351,050	\$808,671	\$1,067,770	\$761,869	\$1,205,793	\$786,694	\$1,344,246	\$871,484	\$2,653,159	\$1,465,079	\$1,903,453	\$1,242,515	
30.b Dollar Value of Commercial and Industrial Classified as Written-Off	\$80,179	\$265,021	\$111,054	\$17,292	\$231,632	\$77,434	\$224,094	\$77,483	\$135,606	\$43,871	\$185,074	\$45,588	\$370,580	\$71,025	\$139,179	\$44,065	\$175,286	\$108,470	\$168,345	\$76,746	\$277,365	\$47,104	\$156,220	\$45,715	\$189,756	\$72,655	
31 Dollar Value of write-off recoveries	\$444,220	\$299,886	\$376,754	\$273,450	\$468,971	\$305,140	\$455,691	\$291,862	\$615,812	\$414,571	\$461,466	\$361,230	\$463,087	\$333,957	\$585,660	\$366,803	\$490,734	\$282,156	\$444,861	\$302,290	\$455,500	\$263,822	\$589,624	\$362,625	\$469,222	\$365,114	
31.a Dollar Value of Residential write-off recoveries	\$392,472	\$265,836	\$355,360	\$262,612	\$409,161	\$290,538	\$406,233	\$271,922	\$591,337	\$405,880	\$439,929	\$345,741	\$364,360	\$306,026	\$544,611	\$339,598	\$382,345	\$262,755	\$404,411	\$247,548	\$389,403	\$248,523	\$540,628	\$340,904	\$430,170	\$347,579	
31.b Dollar Value of Commercial and Industrial write-off recoveries	\$51,748	\$34,050	\$21,394	\$10,838	\$59,810	\$14,602	\$49,458	\$19,941	\$24,475	\$8,691	\$21,537	\$15,490	\$98,727	\$27,931	\$40,949	\$27,205	\$108,388	\$19,401	\$40,450	\$54,741	\$66,097	\$15,299	\$48,996	\$21,721	\$39,052	\$17,535	
32 Dollar value of NET A/R Write-Offs	\$435,615	\$378,429	\$648,445	\$334,199	\$841,738	\$323,679	\$733,457	\$278,919	\$320,757	\$85,288	\$537,730	\$291,911	\$849,835	\$334,546	\$904,670	\$485,933	\$752,322	\$588,183	\$929,276	\$561,151	\$1,166,111	\$654,765	\$2,219,755	\$1,148,168	\$1,623,987	\$950,057	
32.a Dollar Value of Residential NET A/R Write-Offs	\$407,184	\$147,458	\$558,784	\$327,745	\$669,916	\$260,848	\$558,822	\$221,376	\$209,626	\$50,109	\$374,193	\$261,813	\$577,983	\$291,452	\$806,439	\$469,073	\$685,425	\$499,115	\$801,381	\$539,146	\$954,843	\$622,961	\$2,112,531	\$1,124,175	\$1,473,283	\$894,936	
32.b Dollar Value of Commercial and Industrial NET A/R Write-Offs	\$28,431	\$230,971	\$89,661	\$6,454	\$171,822	\$62,831	\$174,636	\$57,543	\$111,131	\$35,180	\$163,536	\$30,099	\$271,852	\$43,094	\$98,230	\$16,860	\$66,897	\$89,069	\$127,895	\$22,005	\$211,268	\$31,804	\$107,224	\$23,993	\$150,704	\$55,120	
Low Income Discount Rate																											
33 Number of Low-Income Accounts	30,649	19,959	30,811	19,400	32,451	19,427	32,487	19,556	31,980	19,874	32,174	20,162	32,602	20,733	31,926	20,611	37,749	24,711	36,436	23,652	36,070	23,247	35,283	23,005	36,054	23,393	
33.a Number of Accounts (no rider)	25,953	16,854	26,079	16,285	27,644	16,304	27,658	16,406	27,069	16,650	27,171	16,906	27,450	17,389	27,682	17,823	32,440	21,234	31,395	20,381	31,021	20,009	30,273	19,778	31,037	20,153	
33.b Number of Accounts (with rider)	4,696	3,105	4,732	3,115	4,807	3,123	4,829	3,150	4,911	3,224	5,003	3,256	5,152	3,344	4,244	2,788	5,309	3,477	5,041	3,271	5,049	3,238	5,010	3,227	5,017	3,240	
34 Percent of customers on the low-income discount	6.9%	7.9%	6.9%	7.7%	7.3%	7.7%	7.3%	7.8%	7.2%	7.9%	7.2%	8.0%	7.4%	8.3%	7.2%	8.2%	8.5%	9.9%	8.2%	9.5%	8.1%	9.3%	8.0%	9.2%	8.1%	9.3%	
35 Total receipts	\$1,903,886	\$343,525	\$2,261,723	\$478,351	\$2,738,408	\$2,160,054	\$2,389,031	\$1,549,180	\$3,080,091	\$1,947,544	\$1,532,230	\$966,749	\$1,367,568	\$769,988	\$1,879,513	\$401,159	\$4,256,619	\$1,102,849	\$2,372,736	\$598,363	\$2,878,120	\$402,724	\$2,184,500	\$703,330	\$2,444,584	\$895,038	
36 Total receipts paid by LIHEAP	\$0	\$0	\$0	\$0	\$410,715	\$1,357,357	\$114,242	\$706,698	\$157,202	\$700,600	\$106,917	\$501,900	\$155,096	\$811,873	\$31,759	\$71,565	\$47,007	\$272,309	\$135,702	\$597,052	\$32,022	\$138,955	\$1,388	\$0	\$709	\$2,410	
36.a Total receipts paid by Regular LIHEAP	\$0	\$0	\$0	\$0	\$407,223	\$1,356,262	\$113,737	\$706,486	\$149,890	\$697,536	\$106,036	\$501,087	\$147,552	\$806,923	\$29,890	\$71,328	\$42,687	\$268,545	\$130,094	\$591,243	\$28,175	\$137,242	\$1,388	\$0	\$709	\$2,410	
36.b Total receipts paid by Crisis LIHEAP	\$0	\$0	\$0	\$0	\$3,492	\$1,095	\$505	\$212	\$7,312	\$3,064	\$881	\$813	\$7,544	\$4,950	\$1,869	\$237	\$4,320	\$3,764	\$5,608	\$5,809	\$3,847	\$1,713	\$0	\$0	\$0	\$0	
37 Total number of customers receiving a LIHEAP payment for the month	0	0	0	0	1,288	3,549	326	1,864	443	1,819	318	1,326	444	2,114	95	190	135	689	469	1,552	83	346	4	0	1	6	
38 Total billed	\$2,427,344	\$1,275,122	\$2,573,186	\$1,925,675	\$3,226,105	\$3,033,407	\$3,099,629	\$3,149,092	\$2,788,107	\$2,689,610	\$2,422,732	\$1,940,726	\$2,013,093	\$1,217,264	\$2,487,143	\$799,373	\$3,308,160	\$667,269	\$3,623,375	\$694,555	\$3,391,194	\$644,116	\$2,745,891	\$725,712	\$2,607,361	\$1,324,044	
Delinquency																											
39 Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	2,318	950	2,199	1,271	2,106	1,413	2,693	1,712	2,148	1,406	2,648	1,494	2,286	1,056	2,706	1,174	2,956	1,226	2,284	1,111	2,108	1,149	2,716	1,424	2,505	1,451	
39.a Number of accounts reported above that have an active DPA	87	17	88	39	102	57	156	85	124	69	138	86	102	62	104	35	179	48	194	26	253	20	223	23	173	29	
39.b Number of accounts reported above without an active DPA	2,231	933	2,111	1,232	2,004	1,356	2,537	1,627	2,024	1,337	2,510	1,408	2,184	994	2,602	1,139	2,777	1,178	2,090	1,085	1,855	1,129	2,493	1,401	2,332	1,422	
40 Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$122,747	\$28,934	\$152,269	\$63,851	\$155,329	\$105,364	\$212,033	\$188,760	\$198,904	\$161,579	\$213,331	\$187,009	\$147,610	\$70,671	\$187,945	\$89,550	\$248,711	\$89,467	\$198,412	\$41,608	\$149,088	\$36,842	\$188,864	\$35,408	\$196,289	\$51,796	
40.a Dollar value of accounts reported above that have an active DPA	\$7,499	\$2,149	\$8,803	\$3,133	\$14,668	\$11,262	\$21,806	\$14,020	\$17,599	\$9,757	\$25,896	\$11,523	\$14,191	\$6,065	\$14,396	\$3,198	\$24,542	\$22,829	\$22,089	\$1,802	\$20,167	\$914	\$19,475	\$1,852	\$13,161	\$1,375	
40.b Dollar value of accounts reported above without an active DPA	\$115,247	\$26,786	\$143,466	\$60,718	\$140,661	\$94,102	\$190,227	\$174,740	\$181,305	\$151,822	\$187,435	\$175,486	\$133,420	\$64,606	\$173,549	\$86,352	\$224,169	\$66,639	\$176,323	\$39,806	\$128,921	\$35,928	\$169,389	\$33,556	\$183,128	\$50,422	
41 Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,616	524	1,083	502	1,207	737	1,286	847	1,375	1,141	1,242	1,113	1,215	956	1,368	864	1,162	711	1,175	654	1,075	610	1,258	687	1,791	861	
41.a Number of accounts reported above that have an active DPA	171	35	121	28	175	67	206	91	204	118	81	100	193	156	207	125	243	104	304	82	343	50	351	34	391	71	
41.b Number of accounts reported above without an active DPA	1,445	489	962	474	1,032	670	1,080	756	1,171	1,023	1,161	1,013	1,022	800	1,161	739	919	607	871	572	732	560	907	653	1,400	790	
42 Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$242,023	\$37,770	\$169,894	\$54,166	\$233,683	\$114,983	\$267,892	\$198,557	\$302,254	\$349,482	\$174,328	\$118,512	\$211,044	\$188,807	\$242,844	\$146,744	\$206,652	\$105,940	\$245,050	\$86,197	\$198,929	\$42,569	\$230,736	\$51,363	\$360,705	\$77,500	
42.a Dollar value of accounts reported above that have an active DPA	\$35,960	\$3,376	\$26,361	\$5,145	\$44,808	\$11,987	\$59,399	\$29,826	\$54,614	\$39,594	\$13,894	\$10,442	\$45,610	\$39,578	\$57,096	\$27,078	\$56,749	\$28,007	\$90,573	\$25,131	\$82,485	\$7,728	\$75,020	\$5,403	\$91,927	\$14,952	
42.b Dollar value of accounts reported above without																											

Monthly Utility Credit and Collections  
 November 2021  
 RIPUC Docket No. 4770  
 Page 3 of 3

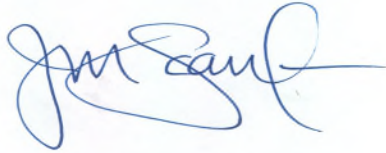
	Nov-20		Dec-20		Jan-21		Feb-21		Mar-21		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas		
<b>Arrearage Management Program</b>																												
56	Number of Accounts (total enrollees in the program)		1,091	422	1,037	388	1,043	365	1,004	345	1,047	350	1,043	359	1,189	440	1,493	634	1,567	730	1,652	785	1,702	805	1,655	746	1,584	668
57	Percent of low-income customers enrolled on the AMP		3.6%	2.1%	3.4%	2.0%	3.2%	1.9%	3.1%	1.8%	3.3%	1.8%	3.2%	1.8%	3.6%	2.1%	4.7%	3.1%	4.2%	3.0%	4.5%	3.3%	4.7%	3.5%	4.7%	3.2%	4.4%	2.9%
58	Total receipts paid by enrollees		\$124,409	\$24,825	\$126,115	\$24,140	\$107,258	\$23,717	\$112,465	\$22,421	\$131,439	\$28,206	\$120,460	\$29,354	\$114,770	\$28,481	\$188,470	\$39,659	\$294,065	\$48,360	\$403,797	\$65,048	\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149
59	Total receipts paid by LIHEAP		\$0	\$0	\$0	\$0	\$15,769	\$23,493	\$4,686	\$9,775	\$17,719	\$18,296	\$10,682	\$29,259	\$14,900	\$29,402	\$936	\$7,678	\$7,763	\$25,262	\$26,396	\$65,663	\$8,241	\$19,094	\$0	\$0	\$1,059	\$0
60	Total billed to program participants, includes both arrears payment and current bill		\$446,524	\$133,140	\$417,650	\$112,082	\$436,843	\$113,080	\$447,426	\$104,183	\$521,426	\$102,983	\$509,446	\$121,550	\$622,894	\$203,576	\$1,012,133	\$298,075	\$1,208,276	\$354,604	\$1,323,855	\$407,398	\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324
61	Number of newly enrolled customers		108	35	107	37	142	40	104	29	172	55	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29
61.a	Number of newly enrolled customers: not associated with service restoration		108	35	107	37	142	40	104	29	172	55	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29
61.b	Number of newly enrolled customers: associated with service restoration		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program		163	78	134	54	134	50	137	58	157	64	105	38	105	48	186	118	121	54	100	52	116	56	106	96	118	109
62.a	Number of customers exited the program by default		134	68	106	43	98	41	98	38	96	34	70	27	62	27	79	40	78	28	51	37	57	44	62	84	62	91
62.b	Number of customers exited the program by cancellation		29	10	28	11	36	9	39	20	61	30	35	11	43	21	107	78	43	26	49	15	59	12	44	12	56	18
63	Number of customers successfully completing a 12-month program		47	19	28	12	19	13	40	15	53	17	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10
63.a	Number of customers successfully completing a 12-month program with remaining arrears		47	19	28	12	19	13	40	15	53	17	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill		950	331	885	298	872	271	890	271	937	289	1,048	355	1,074	370	1,290	555	1,438	684	1,389	717	1,385	719	1,345	652	1,246	550
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days		\$1,632,315	\$530,333	\$1,496,934	\$474,086	\$1,587,353	\$487,885	\$1,679,085	\$510,379	\$1,761,972	\$529,811	\$1,924,781	\$621,940	\$1,975,452	\$643,062	\$2,623,857	\$919,228	\$3,056,928	\$1,145,003	\$3,078,293	\$1,176,313	\$3,055,380	\$1,189,745	\$2,902,166	\$1,082,496	\$2,575,321	\$906,559
66	Number of AMP program participants receiving LIHEAP		0	0	0	0	18	31	6	14	20	24	15	40	16	39	1	10	10	34	36	90	8	24	0	0	1	1
67	Percent of AMP customers receiving LIHEAP payments		0.0%	0.0%	0.0%	0.0%	1.7%	8.5%	0.6%	4.1%	1.9%	6.9%	1.4%	11.1%	1.3%	8.9%	0.1%	1.6%	0.6%	4.7%	2.2%	11.5%	0.5%	3.0%	0.0%	0.0%	0.1%	0.1%

cy referral process is automated. Therefore, agencies continued to receive referrals, but made no collection  
 UPDATE: Effective 10/1/2020, collection agencies are working all referrals.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



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Joanne M. Scanlon

December 21, 2021  
Date

**National Grid Docket No. 4770 (Rate Application) & Docket No. 4780 (PST)  
Combined Service list updated 11/29/2021**

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